NEW 42

POSITION: Director, Information Technology - Network Infrastructure & Security Operations
DEPARTMENT: IT
CLASSIFICATION: Permanent
LOCATION: Remote/On-site
FLSA STATUS: Full-time, Exempt
SUPERVISOR: VP of Finance

A midtown Manhattan cultural organization, New 42's mission is to make extraordinary performing arts and cultural engagement part of everyone's life from the earliest years onwards. We do this work through the New Victory Theater (New York City's premier theater for kids and families) and New 42 Studios ("Broadway's secret laboratory"). The New 42nd Street Inc, comprised of 200 plus employees, operates the 499-seat New Victory Theater (New York's first theater for kids and families) on 42nd Street in Manhattan and The New 42nd Street Studios (with a 199-seat theater and 14 rehearsal studios for dance & theater).

OVERVIEW:

The New 42nd Street seeks a Director, Information Technology - Network Infrastructure & Security Operations who will be responsible for providing technical solutions to meet the organization's evolving needs. The Director, Information Technology - Network Infrastructure & Security Operations oversees the day to day operations to support New 42's technology stack, both on-premise and Cloud environment. This role is also responsible for researching and developing new technological initiatives, streamlining, automating, and simplifying IT processes, facilitating their implementation, educating staff to use technology effectively, and continuing to support and enhance these systems. This position will also serve as an advisor to senior management on essential strategic forecasting of future IT needs to identify emerging technologies and trends, develop new architectural directions, and support the continuous improvement of business functions.

This role will be hands-on, requiring an understanding of various technologies and an ability and willingness to learn new ones. Responsibilities include creating and managing an annual IT budget, coordinating software and hardware upgrades with departmental staff, and managing a wide range of software projects, large and small, to enhance and support the use of all company-wide systems. These systems and platforms include, G-Suite ecosystem, other cloud computing resources, productivity/collaboration tools, VOIP phone systems, Network and Security Devices.

Qualifications:

- Bachelor's degree with ten years of IT experience minimum, along with three years of managerial experience. A Master's degree is highly preferred.
- Experience with on-premise and cloud-based strategic technology planning
- Experience with supporting architectural frameworks, processes, standards and guidelines related to systems, business or data architecture.
- Provide technical and architectural subject matter expertise to senior management including communicating technology decisions and mentoring other technical staff around the various technologies and decisions.
- Experience in creating and maintaining a Payment Card Industry Data Security Standard (PCI DSS) compliant environment, ability to document and maintain audit documentation/ life cycle.

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- Experience working with Amazon Web Services, Microsoft Azure, and/or other cloud infrastructure

- Experience with wired and wireless network hardware, software and related services including switches, routers, firewalls, wireless access points and associated controllers, network access control and other network management, performance and security devices, appliances and software

- Experience administering any SIEM environments, configuring and monitoring the network and computer logs.

- Experience with CRM systems, and specialized software including ticketing and/or fundraising software in the Arts and Cultural Services industry preferred.

The ideal candidate will demonstrate strong organizational, communication, problem-solving skills and the ability to thrive in a creative and fast-paced environment dedicated to the arts.

New 42 is an Equal Opportunity Employer and prohibits discrimination and harassment of any kind: New 42 is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetic information, predisposition or carrier status, disability, age, military or veteran status, or any other status protected by applicable law.

For immediate consideration, please e-mail your cover letter and resume to **careers@new42.org**. Please indicate "**Director, Information Technology - Network Infrastructure & Security Operations** " in the subject line.